



"The Energy Company Of Choice"

A Touchstone Energy® Cooperative

VINCENNES OFFICE  
3981 S. U.S. HIGHWAY 41  
VINCENNES, IN 47591

PRINCETON OFFICE  
106 N. 2ND AVE.  
PRINCETON, IN 47670

SULLIVAN OFFICE  
2044 W. STATE ROAD 154  
SULLIVAN, IN 47882

### PHONE NUMBERS & HOURS

Local.....812-882-5140  
Toll Free.....800-882-5140  
**Outage Express .....888-456-9876**  
Fax.....812-886-0306  
Website ..... [www.winenergyremc.com](http://www.winenergyremc.com)  
**Office hours: 7:30 a.m.-4:30 p.m. local time**  
**Monday-Friday**

### WHEN YOUR ELECTRICITY FAILS

Check your house fuses or breakers, and the breakers on the meter pole if you have such. The REMC's responsibility is to deliver power to the meter.

### TO REPORT AN OUTAGE

Call WIN Energy REMC's Outage Express at **888-456-9876** 24 hours a day, seven days a week. The Outage Express number is only for reporting outages. Please call 800-882-5140 for all other business calls.

### UNDERGROUND LINE LOCATING

Please call 811 at least two business days before you plan to dig.

### METER READING DATES

**Cycle 1:** Feb. 1; **Cycle 2:** Feb. 6; **Cycle 3:** Feb. 15; **Cycle 4:** Feb. 24; **Cycle 5:** Feb. 1; **Cycle 6:** Feb. 29.

### OFFICE CLOSINGS

New Year's holiday, Jan. 2; Good Friday, April 6; Memorial Day, May 28; Independence Day, July 4; Labor Day, Sept. 3; Veterans Day, Nov. 12; Thanksgiving holidays, Nov. 22 and 23; Christmas holidays, Dec. 24 and 25; New Year's holiday, Dec. 31.

## Mark Your Calendar!

### WIN Energy REMC Annual Meeting

**Saturday, March 31  
1:30 P.M. EDT**

**Vincennes Lincoln High School  
Ader Auditorium  
3001 Hart St., Vincennes**

**We hope to see you there!**

## REMC offers NEW scholarship

WIN Energy REMC continuously looks for ways to support our community and what better way to do so than to support and assist our young people in their pursuit of higher education.

A new scholarship program is being implemented and is currently available to high school seniors of WIN Energy REMC members. Scholarships will be awarded in increments of \$500 and recipients will be recognized at the WIN Energy REMC Annual Meeting on March 31.

Applicants must meet the following qualifications:

The parents or legal guardians of the applicant must be WIN Energy REMC members.

Applicant must be a 2012 graduating senior and have maintained a cumulative grade point average of a C or higher.

Applicant must provide a current high school transcript.

**Applicant must submit application and transcript to WIN Energy's Vincennes office no later than March 1.** Mail to: WIN Energy REMC, Attn:

Scholarship Program, 3981 S. U.S. Highway 41, Vincennes, IN 47591.

Recipient must be able to enroll as a full-time student in the fall of 2012. Proof of enrollment must be presented to WIN Energy REMC before scholarship funds are dispersed.

Full- or part-time employees of WIN Energy REMC; or a spouse, son, daughter, stepson, stepdaughter, grandchild, brother, sister, aunt, uncle, niece or nephew of an employee or board director of WIN Energy REMC are ineligible to apply.

Applications can be picked up at any of the three WIN Energy offices, printed from our website, [www.winenergyremc.com](http://www.winenergyremc.com), or obtained from the guidance offices at the local high schools. Applications will be accepted through March 1 and recipients will be selected upon review of the applications by the scholarship committee. Scholarship funds may be applied toward tuition or course fees at any recognized two- or four-year college or trade school and will be dispersed upon proof of enrollment.

## Energize Your Summer

Touchstone Energy® Camp



Imagine starting your 6th grader's summer vacation learning about electricity, trying cool activities, playing fun games and making new friends!

Touchstone Energy® Camp is a three-day adventure they will never forget!

For more information on how to apply and eligibility guidelines contact Leslie Beard at 800-882-5140.

Applications are due by Feb. 17 and are available at our website, [winenergyremc.com](http://winenergyremc.com).



# June 6-9, 2012

JUNE 13-21 WASHINGTON, D.C.  
**APPLY NOW FOR THIS ALL-INCLUSIVE TRIP OF A LIFETIME**  
 2012



Indiana's Electric Cooperatives want to spark the imagination of the state's best and brightest high school juniors by sharing a little knowledge, a little history and a little inspiration.

FOR MORE INFORMATION, CONTACT:

**LESLIE BEARD**  
**800-882-5140**

**DEADLINE IS FEB. 17.**  
**APPLICATIONS AT**  
**WINENERGYREMC.COM.**



# REMC adds free benefit to your Co-op Connections Card

**W**IN Energy's Co-op Connections® Card Program is about to save you even more. The card that offers discounts at 80 local merchants and has saved WIN Energy members more than \$84,590.01 on prescriptions now offers members significant savings on lab and imaging services, chiropractic, dental, vision and hearing care.

The new Healthy Savings package is available at no cost to members. In order to receive the benefits, the Co-op Connections Cards needs to be updated with the health savings information. Members can print a paper card from [www.healthysavings.coop](http://www.healthysavings.coop) and show it at participating providers along with their plastic cards, or WIN Energy has stickers available free to members that

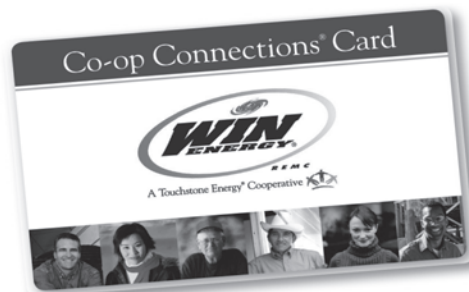
would like to add one to their existing card. The stickers contain all of the necessary information for you to receive the discounts. Please contact WIN Energy at 800-882-5140 to request a sticker for your card.

To locate providers that participate in the Healthy Savings program, call 800-800-7616 with your card handy or visit [www.healthysavings.coop](http://www.healthysavings.coop). Detailed information is also available on the website about taking advantage of the entire Healthy Savings package.







If you do not have access to the internet, please call WIN Energy REMC at 800-882-5140 and someone will assist you. This brand-new benefit is part of a commitment to helping members save money during challenging economic times.

## Added Benefits! More Savings!

### Introducing **NEW** Healthy Savings Discounts!



With the new Healthy Savings package, you receive no-cost access to the following discounted health benefits:

- 
**Prescriptions**  
 By using your Co-op Connections Card, you will receive a 10% to 85% discount on prescription drugs at over 60,000 national and regional pharmacy chain stores including CVS, Walgreens, Walmart, Target and many more.
- 
**Dental Care**  
 Save 20% to 40% on most dental services including orthodontics, periodontics and endodontics.
- 
**Vision**  
 Get 20% to 60% savings on eyewear.
- 
**Hearing Aids**  
 Discount of 35% off hearing aid prices at 2,000+ Newport Audiology Center locations.
- 
**Lab Work and Imaging**  
 Savings of 10% to 60% off usual charges for MRI, CT and other lab procedures.
- 
**Chiropractic**  
 Take advantage of 30% to 50% savings on diagnostic services and treatments.

As a member of WIN Energy REMC, you received a Co-op Connections® Card and a list of participating local and national businesses. Now, the Co-op Connections Program is about to save you even more!

The same program that offers discounts at 80 local merchants and has saved WIN Energy REMC members more than \$84,590.01 on prescriptions now offers you significant savings on dental, vision, hearing, lab & imaging services and chiropractic work.

**How the Healthy Savings Program works:** Simply show your updated Co-op Connections Card at a participating provider and you will receive a discount. It's that easy!

**Locating Program Providers**  
 To locate providers that participate in the Healthy Savings program, call 800-800-7616 or visit [www.healthysavings.coop](http://www.healthysavings.coop). Be sure to have your Co-op Connections Card handy.

**This is not insurance nor is it intended to replace insurance.**

This discount card program contains a 30 day cancellation period. This plan provides discounts at certain healthcare providers for medical services. This plan does not make payments directly to the providers of medical services. The plan member is obligated to pay for all healthcare services but will receive a discount from those healthcare providers who have contracted with the discount plan organization. For a full list of disclosures, visit [www.healthysavings.coop](http://www.healthysavings.coop). Discount Medical Plan Organization: New Benefits, Ltd., Attn: Compliance Department, PO Box 671309, Dallas, TX 75367-1309.

# Rebates and incentives are available in 2012

WIN Energy REMC is pleased to continue to offer rebates to our members for the installation or replacement of water heaters, heat pumps, geothermal heat pumps and central air units. The rebate amounts will remain the same in 2012.

We are also adding a rebate incentive for heat pump, or hybrid, water heaters. Heat pump water heaters are very energy efficient and can be installed as an all in one unit or a heat pump can be added to an existing electric water heater. Below is a chart of the rebates available in 2012.

Rebate Incentive Program 2012			
Equipment	Conditions	Specs	Rebate Amount
Electric Water Heater	New home construction or replacing a water heater	.90 energy factor or higher on 40-, 50- or 60-gallon units	\$50
		.90 energy factor or higher on an 80-gallon unit	\$150
	New home construction or converting from gas to electric	.90 energy factor on a 52-gallon unit	FREE if picked up at the WIN Energy office
Heat Pump Water Heater	New home construction or replacing a water heater	All-in-one units	\$400
		Split systems or retrofit units	\$300
Geothermal Heat Pump	New home construction or an existing home	Any size	\$1,000
Heat Pump	New home construction or replacing a heat pump or existing home with fossil fuel as primary heat	14/15 SEER	\$300
		16 SEER	\$350
		17 SEER or higher	\$400
	Existing home replacing a standard electric furnace	14/15 SEER	\$800
		16 SEER	\$900
		17 SEER or higher	\$1,000
Central Air	New home construction or existing home installing a central air unit	14/15 SEER	\$200
		16 SEER	\$250
		17 SEER or higher	\$300

All rebate requests must be made in person at one of our offices located in Vincennes, Princeton or Sullivan. A bill of sale is required and must include the following information:  
 \*Installation date      \*Model and serial number  
 \*SEER rating              \*Previous type of heating system (if replacing existing system)  
 \*Size of equipment        \*WIN Energy account number where unit was installed

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- FAILURE TO PROVIDE THE ABOVE INFORMATION MAY RESULT IN FORFEITURE OF REBATE
- BY RECEIVING A REBATE, THE MEMBER AGREES TO PARTICIPATE IN WIN ENERGY'S LOAD MANAGEMENT PROGRAM
- ALL REBATE REQUESTS MUST BE SUBMITTED IN PERSON WITHIN 30 DAYS OF INSTALLATION/PURCHASE DATE
- ALL INSTALLATIONS SUBJECT TO VERIFICATION AND/OR INSPECTION
- PLEASE CONTACT CUSTOMER SERVICE ABOUT THESE PROGRAMS OR VISIT OUR WEBSITE AT [www.winenergremc.com](http://www.winenergremc.com)
- REBATE PROGRAM ENDS DEC. 31, 2012, AND IS SUBJECT TO CHANGE WITHOUT NOTICE

## Generators are handy, but they can be dangerous

When the power goes out, having a generator means you can continue to have heat, light, and many of the other conveniences we've come to enjoy. But there's a darker side to generators that many people fail to consider.

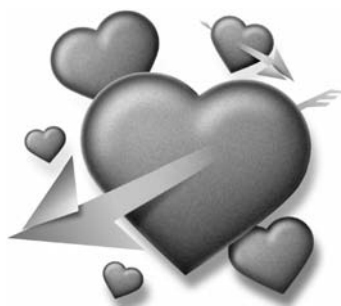
WIN Energy REMC wants to make sure that local home and business owners use these generators safely. The hazards associated with portable generators include electric shock, carbon monoxide gas, and fire. Most of those problems can be avoided with proper use and maintenance.

WIN Energy REMC offers these tips for safe generator use:

- Be sure that your generator is properly grounded. It's a good idea to attach it to a portable ground fault circuit interrupter (GFCI) that will stop the flow of electricity if someone is being shocked.
- Do not exceed the generator's power rating or you may damage the generator and any equipment that's hooked up to it. Overloading a generator can also cause fires.
- If you have to use an extension cord, choose an outdoor cord that has a power rating that can accommodate the total load from the appliances and devices you'll power.
- Never try to use the generator to power the wiring in your house by plugging it into a wall outlet. This approach, called "backfeeding," can endanger the lives of power company workers and your neighbors by sending unexpected, uncontrolled current through the lines.
- Don't use your generator in wet conditions. If it's raining or snowing, place some sort of canopy above the generator to protect it from moisture.
- Disconnect and shut down all equipment that's hooked up to the generator before you shut it down.
- Don't refuel your generator when it's running, because its parts will be hot. Shut the generator down and let it cool.
- Store fuel for your generator in properly sealed containers outside your home, and far away from heat sources such as the generator, a furnace, or a water heater.
- Generators tend to become hot when operating, so avoid touching them, and keep children and pets away from them.

In addition to the electrical risks associated with portable generators, owners should also be aware of other dangers. Portable generators burn gasoline, propane, or another fuel to generate electricity, and that combustion creates exhaust that contains carbon monoxide. Carbon monoxide is deadly, but it is completely colorless and odorless, so you won't know if it's there. In most deaths and poisonings, someone was overcome after placing a generator indoors or in a partially enclosed area. Opening a window or a door doesn't provide sufficient ventilation. If you're going to use a generator, it must be

*Please turn to the next page*



**Happy Valentine's Day from all of us at WIN Energy REMC!**

Learn About Co-ops

## It's a Matter of PRINCIPLE

### *The Rochdale Principles*

Co-ops deliver electricity, sell produce, provide loans, and arrange for housing, health care, and more. But despite these differences, they all have one thing in common—seven cooperative principles:

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training, Information
- Cooperation Among Cooperatives
- Concern for Community

Learn more at [www.go.coop](http://www.go.coop).

**Cooperative Enterprises  
Build a Better World**

*A message from America's Electric Cooperatives*

## **GENERATOR SAFETY**

*Continued from page 9BB*

located outside, away from windows or vents that could draw the exhaust indoors. As an added precaution, install a battery-powered carbon monoxide detector in your home, and test it regularly.

According to the Consumer Product Safety Commission, four in five carbon monoxide deaths caused by portable generators occur in the home, and a third of those deaths happen when generators are being used after weather knocks out the lights. In fact, in the days after Hurricane Katrina struck the Gulf Coast in 2005, 50 cases of carbon monoxide poisoning relating to temporary generators were reported, including five deaths.

Most of all, be sure you read the generator's operating manual. It will tell you how to operate the generator safely and correctly, so you'll get the results you want without creating any dangerous hazards. — *Consumer Energy Center, Consumer Product Safety Commission, Electrical Safety Foundation International*

# FREE energy audits available to WIN Energy REMC members

**W**IN Energy REMC wants to help maximize the energy efficiency of your home so you can reduce your energy use and save money on your monthly electric bill.

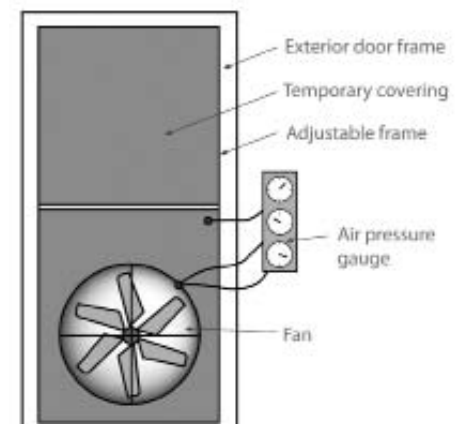
An energy audit can help locate areas in your home that could be improved or changed in order to use electricity more efficiently. The energy audits we offer include a blower door test which is a great indicator of improvements that can be made.

The graph to the right indicates how energy efficiency is tested with a blower door. The test can point out areas of air leakage in your home where hot air in the winter or cold air in summer is leaving your home, thus increasing your energy costs.

For more information about energy audits that are available to you, please contact Leslie Beard, manager of marketing and communications, at 800-882-5140.

### Testing efficiency with a blower door

Many home energy audits involve use of a special diagnostic tool called a blower door. The device confirms the air tightness of a home by drawing out air with a massive fan mounted on an exterior door. The drop in interior pressure causes outside air to rush in through areas like inefficient window seals, for example.



Source: U.S. Department of Energy



## Energy Efficiency

### *Tip of the Month*

Switch to energy-saving halogen incandescent lightbulbs to cut lighting energy use by 25 percent. These bulbs last three times longer than traditional incandescent bulbs and can easily be dimmed. Want to save more? Compact fluorescent lamps (CFLs) and light-emitting diodes (LEDs) cut lighting energy use by at least 75 percent. Learn more at [energysavers.gov](http://energysavers.gov).

Source: U.S. Department of Energy

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