



"The Energy Company Of Choice"

A Touchstone Energy® Cooperative 

VINCENNES OFFICE
3981 S. U.S. HIGHWAY 41
VINCENNES, IN 47591

PRINCETON OFFICE
106 N. 2ND AVE.
PRINCETON, IN 47670

SULLIVAN OFFICE
2044 W. STATE ROAD 154
SULLIVAN, IN 47882

PHONE NUMBERS & HOURS

Local.....812-882-5140
Toll Free.....800-882-5140
Outage Express888-456-9876
Fax..... 812-886-0306
Website www.winenergyremc.com
Office hours: 7:30 a.m.-4:30 p.m. local time
Monday-Friday

WHEN YOUR ELECTRICITY FAILS

Check your house fuses or breakers, and the breakers on the meter pole if you have such. The REMC's responsibility is to deliver power to the meter.

TO REPORT AN OUTAGE

Call WIN Energy REMC's Outage Express at **888-456-9876** 24 hours a day, seven days a week. The Outage Express number is only for reporting outages. Please call 800-882-5140 for all other business calls.

UNDERGROUND LINE LOCATING


Please call 811 at least two business days before you plan to dig.

METER READING DATES

Cycle 1: June 1; **Cycle 2:** June 6; **Cycle 3:** June 15; **Cycle 4:** June 24; **Cycle 5:** June 1; **Cycle 6:** June 30.

WIN ENERGY OFFICE CLOSINGS

Good Friday, April 22; Memorial Day, May 30; Independence Day, July 4; Labor Day, Sept. 5; Veterans Day, Nov. 11; Thanksgiving holidays, Nov. 24 and 25; Christmas holidays, Dec. 23 and 26; New Year's holidays, Dec. 30.

 Touchstone Energy® Cooperatives
The power of human connections®

CO-opNews Information from your electric cooperative

WIN Energy REMC mourns passing of Darwin E. Callis

WIN Energy REMC is mourning the loss of our board chairman, Darwin E. Callis. A long-time director at the cooperative, Callis passed away unexpectedly on April 29 at his home.

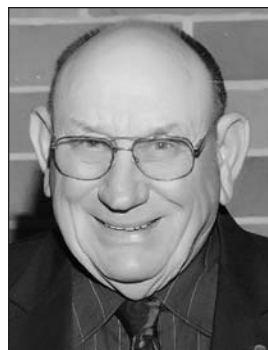
He was appointed to the REMC board on Sept. 19, 1985, where he served for over 25 years. He was genuinely dedicated to WIN Energy and our members, which was evident in his hard work and community involvement. He often mentioned being part of the cooperative was one of the most important things in his life and he thoroughly enjoyed his role on its board of directors. Our sympathy goes out to Peggy, his wife of 54 years, along with his children, Eric and Jean Ann.

Callis was a lifelong farmer and an active member of the Owensville United Methodist Church. He was born Feb. 17, 1933, in Gibson County to Revis and Cletis (Garrett) Callis. He graduated from Owensville High School in 1951 and served in the United States Navy from January 1952 to December 1956. His love for the people around him and his community were so evident in the way he lived his life.

The following poem, entitled "Owensville," was written by his father, Revis "Curly" Callis, and is a great tribute to Darwin's life.

"Owensville"

There are millions and millions of good places



Darwin E. Callis
1933-2011

*In our world made of land and of sea,
But just one of those places seems fitten
For an old clodhopper like me.*

*I know the U.S. is not faultless,
Sometimes I wonder if it's free,
But never would I swap for another,
Not ever, old clodhopper me.*

*Some like to live in the mountains,
Some like to live by the sea,
But Indiana is the best of all fifty
For an old clodhopper like me.*

*Owensville was the name
they gave it
In a county that starts with a "G."
My friends live there all around me,
Good enough for old clodhopper me.*

*When God calls from up in heaven,
Bids my soul be loosed and set free,
I hope He will know where to find
Just plain old clodhopper me.*

Callis is remembered by the employees of WIN Energy REMC as a sincere, kindhearted man. When asked if he was having a good day would always reply, "They're all good." He came into the REMC office regularly and would always have a story or a joke to share with everyone.

Although his stories were humorous, there was always a lesson to be learned from each one and a purpose for it to be told. He lived his life as such a great example to everyone around him. He would often say, "I am not in a hurry to die but when it's my time, I'm ready." He has left a tremendous void at WIN Energy REMC and will be greatly missed.

Remember your Co-op Connections Card

Remember to use your WIN Energy REMC Co-op Connections Card to get discounts from participating businesses. The card is free and is just another benefit of being a member of your electric cooperative. You can get a list of all participating businesses, local and national, by visiting our website at www.winenergyremc.com.

As you plan your summer vacations, remember to check the list for updates. Hotels, restaurants, stores, and attractions from around the country are now offering discounts to REMC members.

Members can also obtain discounts at major pharmacies nationwide. The pharmacy discount program entitles you to get 10 to 60 percent savings on most prescriptions at retailers including CVS, Walgreens, Walmart, Target and others.

The cards and key fobs carry the member codes you need to take advantage of the program. If you have lost or cannot locate your card, you may pick up another FREE card by visiting the co-op office during normal business hours.



Severe storm hits WIN Energy territory

A severe thunderstorm with dangerous lightning, straight-line winds and reports of several tornadoes swept through WIN Energy REMC's service territory late Tuesday night, April 19. The storm caused significant damage to numerous poles and lines and left approximately 6,500 members without power.

Due to the extensive damage and the multiple storms that came through the area later that week, power restoration was slower than expected. There were also several transmission towers that were taken down by the storm which further delayed power restoration in some areas.

Crews from several other cooperatives were called in to assist with the power restoration efforts. We would like to thank Clark County REMC, Hendricks Power Cooperative, Jasper County REMC, Kankakee Valley REMC, Northeastern REMC, Tipmont REMC, UDWI REMC, Hoosier Energy, Indiana Statewide Association of Rural Electric Cooperatives, Miller Construction and Halter Tree Service for their assistance. With their help, power was restored to our members by Saturday, April 23.

We also would like to send a special thank you to our members that were affected by the outages. We are committed to providing safe, reliable service and appreciate the patience and understanding of our members during unavoidable outage situations.

Storms of this magnitude can leave a mess in your yard and even damage your home, but safety remains the top priority in the wake of a severe storm. Below are some reminders on staying safe after a storm:

- Storm debris can hide dangers, such as downed power lines. Use caution in any clean-up effort. Any downed or sagging wires should be considered energized and potentially dangerous. Stay away, warn others to stay away and call the co-op.
- If power lines come down on or around your vehicle, call for help and remain in the vehicle. Do not attempt to get out until a lineman can assure you the power has been turned off.
- Use caution at intersections where traffic lights may be without power. Stop at all railroad crossings.
- Don't use electric yard tools to clean up after



The severe storm caused significant damage to numerous poles in our service territory.

a storm if it's raining or the ground is wet. Keep cords away from standing water and equipment away from wet surfaces. Plug equipment only into outlets that are protected by ground fault circuit interrupters (GFCIs).

- Never step into a flooded basement if waters could be covering electrical outlets or appliances that are plugged in. Do not attempt to shut power off at the breaker box if you must stand in water to do so. Stay out of flooded rooms and basements until you are assured the power has been cut off.

- Electric motors can be damaged when wet, and should not be used after a storm until checked by a professional. Have them repaired or replaced.

- Use generators only outdoors and connect to lights and appliances using extension cords. Do not connect directly to the home circuitry unless there is a transfer safety switch to isolate the power. Without that safety feature, electricity could "backfeed" into the utility system, creating danger for anyone near power lines, particularly crews working to restore power.



In addition to snapping poles, the storm also did damage to area transmission lines.



With assistance from other cooperatives and contractors, WIN Energy REMC was able to restore power to affected members as quickly as possible.



Uprooted trees dotted the service territory following the powerful storm.



Signifying the storm's power, this transmission tower was toppled.

**If you have an outage,
call our 24-7 Outage Express line
at 888-456-9876.**

Ms. Welage heads to D.C.

WIN Energy REMC is pleased to announce the selection of Jessica Welage for the 2011 Electric Cooperative Youth Tour to Washington, D.C. Indiana's Touchstone Energy® cooperatives have hosted the Youth Tour since 1960, providing hundreds of young Hoosiers the opportunity to visit our nation's capital and learn about the federal government and the cooperative utility industry. Seventy-six delegates will join seven chaperones for this year's trip leaving Indianapolis on June 9 and ending on June 16.



Jessica Welage

The Indiana students will join a delegation of approximately 1,500 students in the nation's capital, each selected by their local electric cooperative. Since 1958, over 40,000 students from across the U.S. have traveled to Washington, D.C., as part of the National Rural Electric Cooperative Association (NRECA) Youth Tour.

WIN Energy REMC is pleased to be able to provide this opportunity for local students. It is a great trip and a wonderful chance to see the sights, make new friends and learn how young people can make a difference in the political process.

The Indiana delegation will meet in Indianapolis on Thursday, June 9, to get acquainted and learn about the Indiana's electric coopera-

tives through an interactive afternoon at the Hoosier Training Center in Franklin, Ind. Students will also learn about the legislative process by participating in Congressional Insight – an interactive team activity allowing players to simulate life as a freshman representative in the U.S. Congress.

The students will depart Indianapolis early on Friday and spend their first evening in Gettysburg, Pa. On Saturday, they will tour the Gettysburg National Battlefield, spend the

afternoon at the Washington National Cathedral before arriving at their hotel in Washington, D.C., that evening. Sunday through Wednesday is a full schedule of sight-seeing, speakers, visits to the national memorials, a collection of museums, and a night cruise on the Potomac River.

Students will participate in a Monday morning "Youth Tour Rally," where they will share their thoughts and opinions on a variety of timely issues. This will prepare them for a busy Tuesday on Capitol Hill, when Indiana's students will visit with representatives of Indiana's Congressional delegation. Before boarding the coaches for the drive home through the night on Wednesday evening, students will enjoy an exclusive private tour and dinner at George Washington's Mount Vernon Estate and Gardens along the Potomac River.

Myth or fact?

Be sure for power line safety

If birds can touch electrical wires, are they safe for people, too? If you're not on a metal ladder, are you clear of danger from power line electrocution?

Know for sure before you take a chance with your life.

First the facts: Electricity is always looking for the shortest and easiest path to the ground – including people and objects that touch or come too close to power lines. Electricity is fast, and it can cause severe burns or death if it flows through the human body. Take power line safety seriously. Read on to find the facts on the following myths:

Myth: *Wires must be safe to touch if birds can land on them.* **Fact:** Birds don't represent a direct path to the ground, giving electricity nowhere to go but back to the wire. It's easier for the current to simply stay in the wire. So touching a power line is *not* safe for humans.

Myth: *Power lines are safe to touch because they're insulated.* **Fact:** Most lines are insulated only to protect against slight tree contact, but not enough to prevent human injury. Don't touch them!

Myth: *Non-metal ladders are safe to rest on a power line.* **Fact:** Anything that can get wet can conduct electricity, and many non-metal ladders still contain metal parts. Keep your ladder away from power lines, no matter what it's made from.

Myth: *Ladders are safe near power lines as long as they don't touch.* **Fact:** Electricity can "jump," especially when a good conductor like a metal ladder comes close. Keep a safe distance of at least 10 feet.

Myth: *Trimming trees around power lines is safe if I don't use a ladder.* **Fact:** Electricity doesn't need metal to conduct. The moisture in the tree is enough. If a tree comes into contact with the line while you're trimming, it has a direct path to the ground through the tree, your pruning tool and you. Call your electric cooperative when it's time to trim trees near power lines.

Make sure to call before you dig — it's the law!

WIN Energy REMC members must contact the Indiana Underground Plant Protective Service (IUPPS) at 811 to have underground electrical lines located before digging. Indiana law requires you to call at least two working days prior to digging, but no earlier than 20 calendar days before you dig.



It is the member's responsibility to notify IUPPS of any digging, whether it is a small or large project. By calling 811, IUPPS will come out mark the location of underground utility lines.

If IUPPS is not notified and damage is done to the underground lines, it will be the member's responsibility to pay for the cost of the repairs. Taking this required precaution will make digging safe and will prevent you from causing interruption in your service. If you plan to dig, be sure to call 811. A simple call to IUPPS could save you costly damages and possibly even your life.

For more information visit the IUPPS website at www.iupps.org.



Energy Efficiency

Tip of the Month

Does your home have a window air conditioner? Make sure that your window unit is properly weather stripped, and clean the filter monthly. Keep "fresh air" vents on window A/C units closed.

Source: Touchstone Energy® Cooperatives

A Touchstone Energy® Cooperative



FREE energy audits available to WIN Energy REMC members

WIN Energy REMC wants to help maximize the energy efficiency of your home so you can reduce your energy use and save money on your monthly electric bill.

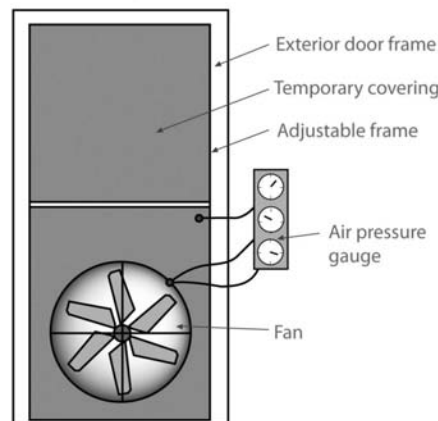
An energy audit can help locate areas in your home that could be improved or changed in order to use electricity more efficiently. The energy audits we offer include a blower door test which is a great indicator of improvements that can be made.

The graph to the right indicates how energy efficiency is tested with a blower door. The test can point out areas of air leakage in your home where hot air in the winter or cold air in summer is leaving your home, thus increasing your energy costs.

For more information about energy audits that are available to you, please contact Leslie Beard, manager of marketing and communications, at 800-882-5140.

Testing efficiency with a blower door

Many home energy audits involve use of a special diagnostic tool called a blower door. The device confirms the air tightness of a home by drawing out air with a massive fan mounted on an exterior door. The drop in interior pressure causes outside air to rush in through areas like inefficient window seals, for example.



Source: U.S. Department of Energy

Marketing Program 2011

WATER HEATER REBATES

New home construction or existing homes replacing a water heater:

- 40-, 50- or 60-gallon high efficiency (.90 or above): \$50 rebate
- 80-gallon high efficiency (.90 or above): \$150 rebate

• Free for new home construction or conversion from gas to electric if picked up at WIN Energy office. If purchased elsewhere, the above rebates will apply.



GEOTHERMAL HEAT PUMP REBATES

New home construction or existing homes:

- \$1,000 rebate

AIR-TO-AIR HEAT PUMP REBATES



New home construction or existing homes replacing a heat pump or existing homes with fossil fuel as primary heat with central air:

- 14/15-SEER heat pump \$300 rebate
- 16-SEER heat pump \$350 rebate
- 17-SEER heat pump \$400 rebate

Existing homes with standard electric furnace:

- 14/15-SEER heat pump \$800 rebate
- 16 SEER-heat pump \$900 rebate
- 17 SEER-heat pump \$1,000 rebate

CENTRAL AIR REBATES

New home construction or existing homes installing central air units:

- 14/15-SEER unit \$200 rebate
- 16-SEER unit \$250 rebate
- 17-SEER unit \$300 rebate

All rebate requests must be made in person at one of our offices located in Vincennes, Princeton or Sullivan. A bill of sale is required and must include the following information:

- Installation date.
- Model and serial number of the heat pump.
- SEER rating.
- Previous type of heating system (if replacing existing system).
- WIN Energy account number where unit was installed.

NOTE:

- Failure to provide the above information may result in forfeiture of rebate.
- By receiving a rebate, the member agrees to participate in WIN Energy's load management program.
 - All rebate requests must be submitted in person within **30 days** of installation/purchase date.
 - All installations are subject to verification and /or inspection.
 - Please contact customer service about these programs or visit www.winenergyremc.com.
 - **Rebate program ends Dec. 31** and is subject to change without notice.

Beat those high summer bills

Don't let warmer weather turn into "summertime blues" when your monthly electric bill arrives. Here are some energy-saving tips courtesy of Indiana's electric cooperatives.

• **Adjust the thermostat.** As **TogetherWeSave.com** demonstrates, lowering a thermostat in winter can save as much as \$85 per year. During warmer months, raising the thermostat a few degrees can save money, too. Set the temperature between 78-80 F, and you could save up to 8 percent on monthly cooling bills.

Programmable thermostats make it easy to save by offering four pre-programmed settings to regulate a home's temperature throughout the year. Contact your local electric cooperative to learn more.

• **Be a "fan-atic."** While they don't replace air conditioners or heat pumps, fans move air and help you feel more comfortable. On milder days, fans can save as much as 60 percent on electric bills. Fans cool people, not rooms, so turn them off when you leave.

• **Regular maintenance is essential.** It's recommended that co-op members have their HVAC systems serviced annually by a NATE (North American Technician Excellence)-certified technician. This HVAC professional will check your entire system to make sure it runs efficiently. This will help to extend life of the system and save money.

• **Look for ENERGY STAR® equipment.** When it's time to replace your cooling system, **TogetherWeSave.com** recommends replacing it with an ENERGY STAR-qualified model. Doing so could reduce your energy costs by as much as 30 percent. Tax credits and rebates on qualifying ENERGY STAR appliances may be available so check with your electric cooperative for more information.

• **Bigger isn't always better.** Too often, cooling equipment isn't sized properly and leads to higher electric bills. A unit that's too large for your home will not cool evenly and might produce higher humidity indoors. That's why it is important to talk to energy efficiency experts at your local electric cooperative.

Instead of getting burned this summer by high energy bills, visit energysavers.gov or **TogetherWeSave.com** for more money-saving ideas. Or call the energy experts at your electric cooperative.



Photo courtesy of Honeywell

A simple step, such as raising your thermostat, can help you reduce your electric bill this summer.