



"The Energy Company Of Choice"

A Touchstone Energy® Cooperative 

VINCENNES OFFICE
3981 S. U.S. HIGHWAY 41
VINCENNES, IN 47591

PRINCETON OFFICE
106 N. 2ND AVE.
PRINCETON, IN 47670

SULLIVAN OFFICE
2044 W. STATE ROAD 154
SULLIVAN, IN 47882

PHONE NUMBERS & HOURS

Local.....812-882-5140
Toll Free.....800-882-5140
Outage Express888-456-9876
Fax.....812-886-0306
Website.....www.winenergyremc.com
Office hours: 7:30 a.m.-4:30 p.m. local time
Monday-Friday

WHEN YOUR ELECTRICITY FAILS

Check your house fuses or breakers, and the breakers on the meter pole if you have such. The REMC's responsibility is to deliver power to the meter.

TO REPORT AN OUTAGE

Call WIN Energy REMC's Outage Express at **888-456-9876** 24 hours a day, seven days a week. The Outage Express number is only for reporting outages. Please call 800-882-5140 for all other business calls.

UNDERGROUND LINE LOCATING

Please call 811 at least two business days before you plan to dig.

METER READING DATES

Cycle 1: Oct. 1; **Cycle 2:** Oct. 6; **Cycle 3:** Oct. 15; **Cycle 4:** Oct. 24; **Cycle 5:** Oct. 1; **Cycle 6:** Oct. 31.

WIN ENERGY OFFICE CLOSINGS

Good Friday, April 22; Memorial Day, May 30; Independence Day, July 4; Labor Day, Sept. 5; Veterans Day, Nov. 11; Thanksgiving holidays, Nov. 24 and 25; Christmas holidays, Dec. 23 and 26; New Year's holidays, Dec. 30.



Touchstone Energy® Cooperatives
The power of human connections®

Cooperative celebration 2012 designated 'International Year of Cooperatives'

Electric cooperatives and other members of the co-op family take center stage globally in 2012, designated the International Year of Cooperatives.

The celebration begins in October when U.S. cooperatives traditionally celebrate National Cooperative Month. The International Year of Cooperatives' theme, "Cooperative Enterprises Build a Better World," resonates with co-ops in the electric, banking, food, retail, housing, and marketing arenas.

"We're surrounded by a diverse mix of cooperatives," stated Glenn English, CEO of the National Rural Electric Cooperative Association (NRECA), the national service organization for more than 900 not-for-profit electric cooperatives and public power districts. "No matter what kind of co-op you belong to, two things are clear — we put people first, and we are innovators. By getting neighbors and communities to work together, co-op members build a better world."

What are co-ops?

Cooperatives are a global network of independent, local businesses owned by those they serve.

"We share a common set of business principles and values like self-help and democracy," explained English. "Each co-op exists to meet the needs of its members."

According to the Washington, D.C.-based National Cooperative Business Association (NCBA), more than 29,200 cooperatives nationally employ two million Americans. One in every four Americans is a co-op member, but the scope of the cooperative network doesn't stop at the border.

More than one billion co-op members exist worldwide, and co-ops generate 100 million jobs globally. Cooperatives strive for sustainable development of communities through member-driven policies, with co-op leaders elected by members.

"As a member, you have a voice in how your co-op operates. That keeps the co-op's focus on you and how best to meet your needs," noted English.

The innovative practices of co-ops provide consumer-focused solutions that can adapt quickly to change. Unlike competitive, profit-driven businesses, co-ops cooperate with each other to fashion programs that improve service. For example, food co-ops introduced food nutrition labels long before they were federally required in 1994. Credit unions fought the predatory practices of payday lenders by introducing salary advance loans that double as savings accounts.

Electric cooperatives are leading the way na-

CELEBRATE the INTERNATIONAL
YEAR of COOPERATIVES!



**"Cooperative Enterprises Build
a Better World"**

tionally in deploying technologies that enhance service reliability.

"You can find co-ops for all walks of life," said English. "When people unite with a common goal, the co-op business model comes into play."

Lighting the world

Electric cooperatives, like WIN Energy REMC, are leaders, delivering power and light to 42 million consumers in 47 states covering more than 75 percent of the nation's landmass. WIN Energy REMC, founded by members of our community in 1939, serves over 16,500 members in portions of Knox, Posey, Pike, Gibson, Sullivan, Greene, Vigo and Clay counties.

Not only does 2012 mark a global celebration of the cooperative business model, it also marks the 50th anniversary of NRECA International Programs, a division of NRECA. The theme, "Cooperative Enterprises Build a Better World," shines in the work NRECA International Programs does every day.

Working together, more than 300 U.S. electric cooperatives have delivered the benefits of safe and reliable electric service to more than 100 million people in 40-plus countries since November 1962.

In the United States, co-ops helped electricity evolve from a luxury to an essential part daily life. Yet more than two billion people around the globe still live without power — 64 million in Latin America, 500 million in Africa, and more than one billion in Asia.

Learn more about how you can help electric co-ops build a better world at www.nrecfoundation.coop. For more information about co-ops, visit go.coop.

Don't let electrical hazards haunt your Halloween!

Halloween is the most festively frightening night of the year. But don't make yours fraught with danger. Here are some safety reminders:

- As you're decorating, make sure you check for cracked sockets, frayed, loose or bare wires, and loose connections.
- Fasten all outdoor lights securely to trees and other firm supports. Do not use nails or tacks that could puncture insulating cords and damage wires.
- Make sure decorative lighting is well-ventilated, protected from weather, and remains a safe distance from anything flammable like dry leaves and shrubs. Do not coil extension cords while in use or tuck under rugs or drapes.
- Make sure all outdoor electrical lights and decorations are plugged into an outlet protected with a ground fault circuit interrupter (GFCI). If your outlets aren't equipped with GFCIs, have an electrician install them or buy a GFCI adapter plug. Don't overload outlets with too many extension cords and strands of lights.
- Keep power cords off walkways and porches that trick-or-treaters may use. You don't want them to trip. Leave the porch light on for trick-or-treaters, and be sure to turn out all spooky lights and decorations before leaving home or going to bed. This will also save energy.

For more tips, visit safeelectricity.org.



Illustration by Richard G. Biever, *Electric Consumer*



Energy Efficiency

Tip of the Month

When buying a new appliance, check the black and yellow EnergyGuide label. This label provides an estimate of the product's energy consumption and efficiency. It also shows the highest and lowest energy efficiency estimates of similar models. Most major appliances—such as refrigerators, dishwashers, and clothes dryers—are required to have these labels.

Source: U.S. Department of Energy

Wholesale rate increase set to begin in October

The WIN Energy REMC board of directors and management team work hard to keep electric rates for our members as low as possible but we continue to face the challenge of rising wholesale power costs.

Hoosier Energy, the wholesale power supplier for WIN Energy and 17 other electric cooperatives, will increase its wholesale electric rate effective Oct. 1. Hoosier's increase stems from higher costs for fuels used to generate electricity, rising demand for energy due to economic growth, increased maintenance of the aging infrastructure at generation and transmission facilities and recent investments made to comply with environmental regulations. All of these factors contributing to the rate increase are necessary in order to continue to provide you with reliable electric service.

Due to this increase in wholesale power costs, WIN Energy rates will increase by a factor of .00710 per kWh or \$7.10 for every 1,000 kWh consumed beginning Oct. 1. In addition to this increase, the power cost adjustment (PCA) com-

ponent of the rate, which fluctuates quarterly based on the cost of purchased power, will be a **credit of (.00338)** per kWh which is equal to a **credit of (\$3.38)** per 1,000 kWh consumed. The PCA will be adjusted again in January 2012.

The net effect of the wholesale rate increase and credit PCA will be .00372 per kWh or \$3.72 per 1,000 kWh consumed. As a member, you will see this increase on your billing statement for October use. Additional information will also be included with your billing statement regarding the rate increase.

WIN Energy REMC is committed to providing reliable electric service at a reasonable cost. As a member-owned cooperative, we are always focused on you, the member, and your best interest. Any rate increase that we pass along to our members is a concern to us. We will continue to work together with Hoosier Energy to minimize costs and provide you with electric service you can count on at the lowest possible rate.

If you have any questions about the rate increase and its effect on your bill, please call us toll free at 1-800-882-5140.

Protect your family from electrical fire

National Fire Prevention Week is Oct. 9-15

The United States Fire Administration reports an average of 28,300 residential electrical fires happen each year, causing 390 deaths, 1,000 injuries, and nearly \$1 billion in direct losses. The National Fire Protection Association notes that 41 percent of those fires were related to home wiring, cords or lighting.

WIN Energy REMC and Safe Electricity want consumers to be aware that the majority of electrical fires are preventable. Here are some simple things to check for around the home:

- Make sure light bulbs are correctly rated for the fixture in which they are being used. Do not use light bulbs with wattage that is too high for the fixture.
- Keep lamps, especially those with halogen light bulbs, away from flammable materials such as drapes, clothing or paper. Turn them off when you leave the home.
- Look for cracked or damaged cords and loose fitting plugs on extension cords as well as appliance cords. Replace or repair damaged cords and plugs.
- If an appliance has a three-prong plug, use it only in a three-slot outlet. Never remove the round grounding pin or force it to fit into a two-slot outlet or extension cord.
- Replace any appliance or tool if it causes even small electrical shocks, overheats, shorts out or gives off smoke or sparks.
- Switch plates and outlet covers that are



To prevent the risk of an electrical fire, never overload wall outlets.

discolored or warm to the touch indicate a problem that should be checked out. Immediately shut off light switches that are hot to the touch and have them professionally replaced. Have an electrician check the wiring in your home if you find popping and sizzling sounds in walls, lights that dim when other appliances are turned on, or frequently tripped circuits.

please turn to the next page

Four millionth transformer received

WIN Energy REMC purchases transformers from Electric Research and Manufacturing Cooperative (ERMCO), a wholly owned subsidiary of Arkansas Electric Cooperatives, Inc. (AECI), Little Rock, Ark. On June 28, ERMCO produced its four millionth transformer which was recently delivered to WIN Energy, along with a plate of recognition to commemorate this milestone.

"ERMCO has become one of the largest producers of distribution transformers and components in the United States," said Bill Reffert, president and CEO of ERMCO. "We

operate under the cooperative business model and provide our customers with a level of service most equate to being a cooperative member."

ERMCO began production of single-phase pole-mount transformers in 1972. The company currently produces pole-mount, three-phase pad mount and transformer components in 450,000 square feet of production space in Dyersburg, Tenn. All products are proudly made in the United States.

"WIN Energy has been an ERMCO customer since 2005," said David Jones, CEO of WIN Energy. "We value the quality of their products and the service that they provide."



Bill Reffert, president and CEO of ERMCO, left, congratulates David Jones, CEO of WIN Energy REMC, right, on accepting delivery of the four millionth ERMCO transformer.

ELECTRICAL FIRE SAFETY

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- Use extension cords only temporarily, not as permanent wiring. Don't overload them.
- Do not place cords and wires in dangerous places such as under rugs, in high traffic areas where they can be trampled or in tight spaces where heat can build up.
- To prevent overheating, allow air space around heat-producing appliances such as TVs, plug-in radios, stereo sets, computers and high-wattage lamps.
- Do not exceed 1,500 watts of appliance load for each outlet or circuit.
- Know where your circuit breakers and fuse boxes are and how to operate them. Make sure the panel door is securely closed.
- When buying electrical appliances, look for products evaluated by a nationally rec-

ognized laboratory, such as Underwriters Laboratories (UL). When using appliances, follow the manufacturer's safety precautions.

Finally, protect your family by checking the operation of smoke detectors and have an escape plan for everyone in your family. Check detectors every month and replace the batteries twice a year. The National Fire Prevention Agency reports that roughly 60 percent of reported home fire deaths happened in homes with no smoke alarms or alarms that weren't working. Also, develop and practice an escape plan twice a year in case of a fire. A good plan is known by all household members and includes an outside meeting location away from danger of the fire.

If you must attempt to put out an electrical fire, use a Class B/C or Class C rated dry fire extinguisher. Never try to extinguish an electrical fire with water!

Learn more about electrical safety at Safe-Electricity.org.

WIN Energy has new employee

WIN Energy REMC is pleased to announce the addition of an assistant line superintendent in the Princeton District. Alan Woodford joined the WIN Energy team Aug. 15 to fill the position.



Alan Woodford

Woodford comes to WIN Energy from Hoosier Energy where he was employed the past seven years. During his years of service at Hoosier Energy, he held three different positions. He started as a lineman, advanced to substation mechanic and in 2008 was promoted to the position of power delivery coordinator.

Prior to his employment with Hoosier Energy, he served as an Indiana State Police trooper in Evansville and Jasper. Woodford also served in the Army reserves where he completed a tour in England.

Woodford holds an executive MBA degree from the University of Evansville, a bachelor of science degree in criminal law from Ball State University and an associate in science degree in law enforcement from Vincennes University. He completed the Apprenticeship Lineman and Substation Mechanic Program through NJATC. His education and work experience will certainly be an asset to WIN Energy.

Woodford lives in Winslow with his wife, Dodie, and two daughters, Hannah and Heidi. He and his family attend the Shiloh church in Jasper. In his free time, he enjoys bass fishing, and quail hunting.

We are excited to welcome Alan to the team!



**Thank you for voting us
"Best of the Best Utility"
in Gibson County!**

Courtesy of Princeton Daily Clarion

Slaying energy vampires

Did you know you're sharing your home with "energy vampires"—electronic and electrical devices that continue to suck electricity even when turned off? On average, these items are responsible for an estimated 10 percent of the electricity you use every month.

Here's a tip from WIN Energy REMC that can help you drive a stake through the heart of these vampires, saving energy and money.

One way to identify energy vampires is to look for devices with remote controls — TVs, DVRs, and audio equipment, for example. Then target gaming consoles, computers, monitors, and printers as well as chargers for cell phones, iPods, small DVD players, and laptops. Chargers draw energy even when they're not charging anything.

An easy way to seal the coffin on energy vampires is to plug components of your computer or home entertainment system into a power strip. With a single flip of a switch, you can fully cut power to them.

In addition, don't forget to unplug any appliances — such as coffee makers and toaster ovens — with digital clocks when you aren't using them. As **TogetherWeSave.com** has shown, pulling plugs and employing power strips can save you \$222 in electric bills per year.

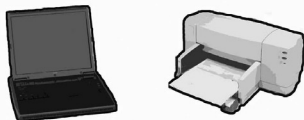
For other tips on how to save energy — and money — visit Touchstone Energy® Cooperatives energy-saving website, **TogetherWeSave.com**, or call the efficiency experts at WIN Energy REMC at 1-800-882-5140.

Spotting Vampire Electronics

Many devices constantly draw power while plugged in, which can quickly add up on monthly electric bills. Keep an eye out for the following clues as to what should be unplugged when not in use:

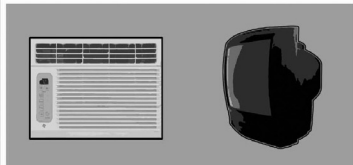
External power supplies

Computers, printers



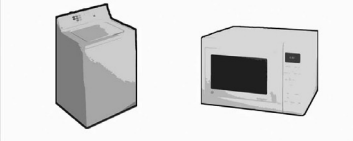
Remote controls

Window AC units, TVs, DVD players



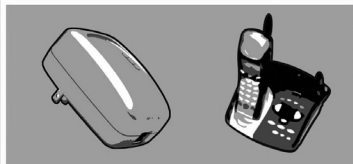
Digital displays

Washing machines, microwaves, VCRs



Rechargeable batteries

Battery chargers, cordless telephones, power tools



Source: U.S. Department of Energy



FREE energy audits available to WIN Energy REMC members

WIN Energy REMC wants to help maximize the energy efficiency of your home so you can reduce your energy use and save money on your monthly electric bill.

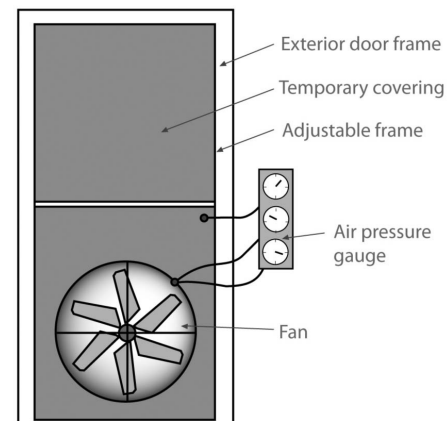
An energy audit can help locate areas in your home that could be improved or changed in order to use electricity more efficiently. The energy audits we offer include a blower door test which is a great indicator of improvements that can be made.

The graph to the right indicates how energy efficiency is tested with a blower door. The test can point out areas of air leakage in your home where hot air in the winter or cold air in summer is leaving your home, thus increasing your energy costs.

For more information about energy audits that are available to you, please contact Leslie Beard, manager of marketing and communications, at 800-882-5140.

Testing efficiency with a blower door

Many home energy audits involve use of a special diagnostic tool called a blower door. The device confirms the air tightness of a home by drawing out air with a massive fan mounted on an exterior door. The drop in interior pressure causes outside air to rush in through areas like inefficient window seals, for example.



Source: U.S. Department of Energy

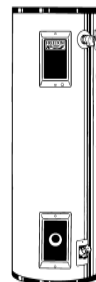
Marketing Program 2011

WATER HEATER REBATES

New home construction or existing homes replacing a water heater:

- 40-, 50- or 60-gallon high efficiency (.90 or above): \$50 rebate
- 80-gallon high efficiency (.90 or above): \$150 rebate

• Free for new home construction or conversion from gas to electric if picked up at WIN Energy office. If purchased elsewhere, the above rebates will apply.



GEOHERMAL HEAT PUMP REBATES

New home construction or existing homes:

- \$1,000 rebate

AIR-TO-AIR HEAT PUMP REBATES



New home construction or existing homes replacing a heat pump or existing homes with fossil fuel as primary heat with central air:

- 14/15-SEER heat pump \$300 rebate
- 16-SEER heat pump \$350 rebate
- 17-SEER heat pump \$400 rebate

Existing homes with standard electric furnace:

- 14/15-SEER heat pump \$800 rebate
- 16 SEER-heat pump \$900 rebate
- 17 SEER-heat pump \$1,000 rebate

CENTRAL AIR REBATES

New home construction or existing homes installing central air units:

- 14/15-SEER unit \$200 rebate
- 16-SEER unit \$250 rebate
- 17-SEER unit \$300 rebate

All rebate requests must be made in person at one of our offices located in Vincennes, Princeton or Sullivan. A bill of sale is required and must include the following information:

- Installation date.
- Model and serial number of the heat pump.
- SEER rating.
- Previous type of heating system (if replacing existing system).
- WIN Energy account number where unit was installed.

NOTE:

- Failure to provide the above information may result in forfeiture of rebate.
- By receiving a rebate, the member agrees to participate in WIN Energy's load management program.
 - All rebate requests must be submitted in person within **30 days** of installation/purchase date.
 - All installations are subject to verification and/or inspection.
 - Please contact customer service about these programs or visit www.winenergyremc.com.
- **Rebate program ends Dec. 31** and is subject to change without notice.